

Media release

Payday for pensioners with rebate increase while water rates stay on hold

6 May 2019

Riverina Water is proposing a \$20 per year increase to its pensioner rebate.

As part of its proposed 2019-2020 Operational Plan, the change would come into effect on 1 July 2019 and builds on the existing rebate of \$100 per year.

Riverina Water Chair Greg Verdon said bringing the total rebate amount to \$120 will have a positive impact for pensioners.

'We're happy to be in a position where we can lend a helping hand by increasing the rebate,' he said. 'We know pensioners often do it tough and this is our way of assisting the elderly.'

There's also good news for broader rate payers, with proposed changes highlighted in the plan including no increase on access and usage charges for the 2020 financial year.

Residential rates will remain at \$1.46 for the first 125kl and \$2.19 for every kilolitre thereafter.

The proposed changes come off the back of a recent drought relief package for residents in the Riverina Water supply area who aren't directly connected to our water supply network.

'We have more than 10 water filling station locations which can be accessed by eligible residents using discounted electronic keys,' Mr Verdon said.

Water is charged at the current minimum price of \$1.46kl for all eligible customers including those who already have keys.

Residents can get more information about the drought relief package by calling 6922 0608.

The Draft Revised Delivery Program and Operational Plan is available for feedback until 10 June 2019.

The draft plan can be viewed at the Riverina Website or hard copy at our administration office at 91 Hammond Avenue, Wagga Wagga.

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About Riverina Water

We supply safe and reliable water to more than 67,000 people across more than 15,000 square kilometres of NSW's Riverina.

Our water supply covers the local government areas of Wagga Wagga, Lockhart and parts of Greater Hume and Federation Councils.