

Ontap

Customer newsletter | November 2018

Thank you

A massive thank you to everyone who came to sample the best of Wagga at Fusion.

As the event's major sponsor, we were happy to help bring our community together to celebrate the things we love—food, music, culture, art and water.

It was also our mission to help make Fusion as green as possible and we worked with Wagga Wagga City Council to provide all drinking water on the day.

More than 800 litres of water were consumed at our tap2go refill stations, providing festival goers with free access to fresh local water—a healthier alternative to many bottled drinks.

We also gave away more than 2000 reusable tap2go bottles, which helped reduce the need for single-use plastic at the event to reduce the amount of waste.

Next time you're out, take your reusable bottle to our refill stations in areas including Lockhart, The Rock, Yerong Creek, Wagga CBD and Lake Albert and continue the fight against single-use plastic.

Bring on #fusionwagga 2019



**800
litres**
of water
consumed
equals

**1300
600ml**

bottles
of water at
a cost of



**more
than
\$1400**
at \$1.10
each bottle



Water issues?



If you're experiencing issues with water supply or a water-related emergency, call us on **6922 0608** 24 hours a day, seven days a week.

WaterAid Australia

Helping our local communities is key to our work and we're now extending our support to the world's most in-need.



One in nine people lack access to safe water. We believe everyone should have access to fresh and clean water so we've joined WaterAid Australia.

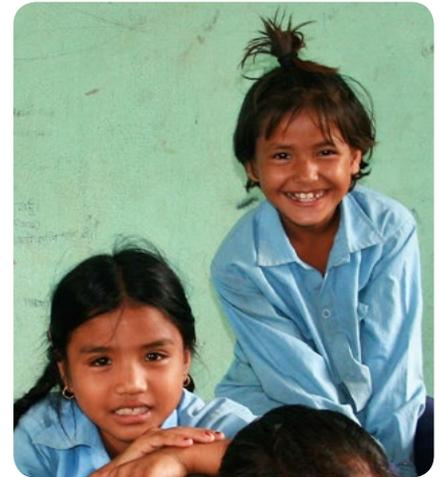
Our membership contributes to the not-for-profit organisation's work transforming the lives of the world's poorest and most marginalised people by improving their access to clean water, decent toilets and good hygiene.

With a proven record of delivering projects in countries including Papua New Guinea and Timor-Leste, we are excited to be part of this life-changing work.

We'll be looking for ways to further contribute to this work and we'll keep you up to date with this important initiative.

Making a difference

Our Engineering Director Bede Spannagle recently travelled to Nepal to offer his technical and financial expertise to a Rotary-led water supply project.



In an advisory role to South Wagga Wagga Rotary, Bede assessed the Janamaitri water supply project, which aims to bring water to the Sindhuli district, south east of Kathmandu.

With a population of 2700 and no water source, residents of the farming community walk up to 10km on a round trip to manually collect water.

Bede's findings will influence the direction of the project and his coordination of municipality and Rotary representatives with NGOs in Nepal is helping drive a viable solution so water is accessible to the residents of the Sindhuli district.

Riverina Water will continue to provide technical advice as the project progresses. We will look to help with other projects on the ground such as the potential installation of a kitchen in a school where meals are prepared and served for students.



Dunns Road reservoir

Works on a five-megalitre reservoir off Dunns Road, Springvale is nearing completion with final pipework being connected. Once the reservoir is tested for leaks and disinfected, it will supply water to customers along the rural trunk system from Wagga Wagga to Walla Walla.

Willans Hill upgrade

As part of our Willans Hill upgrade works to replace the existing open air reservoir, in September we undertook low charge blasting to break approximately 12,000 cubic meters of hard rock. By levelling the site, two new reservoirs each holding 11 megalitres will be built. The new reservoirs will service the central Wagga area.

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