

## **Policy 2.6 WATER RESTRICTIONS**

**Council Meeting 12<sup>th</sup> December 2018 – Resolution 18/185**

### **Objective**

1. To protect the ongoing security of the water supply during periods of drought or any other crisis involving the interruption or supply constraint of Council's water supply.
2. To provide guidelines for the management and implementation of water restriction levels.
3. To raise community awareness of water conservation and water restrictions.

### **Policy statements**

1. The General Manager and Director Engineering are delegated authority to implement and revoke water restrictions.
2. The General Manager and Director Engineering are delegated authority to issue exemptions from water restrictions.
3. Applications for exemptions must be applied for in writing.
4. All levels of restrictions will be subject to appropriate trigger points, detailed below.
5. If deemed necessary, a non-compliance letter will be issued in the first instance followed by a final warning letter for a second non-compliance. If a consumer fails to abide by the first two written requests, restriction devices or fines for non-compliance of restrictions will be considered.
6. The operation of restrictions and water consumption will be closely monitored and this policy reviewed as necessary.

### **Water restriction stages:**

#### **Stage 1 – Permanent water conservation measures.**

##### **Trigger point**

Commencement of daylight saving time in NSW regardless of current weather conditions. Restriction to remain in force for a minimum of the daylight savings period, or extended further into April/May if water consumption remains high (>70 ML/day).

##### **DOMESTIC**

Garden watering-The use of fixed hoses, sprays and fixed sprinkler systems between the hours of 10am-5pm each day is prohibited.

The use of hand held hoses is allowed.

Swimming pools (Private). No restrictions.

Hosing paved areas. No restrictions.

Washing of motor vehicles. No restrictions

##### **PUBLIC/COMMERCIAL**

Public gardens, Sports grounds, Nurseries, Bowling greens. The use of fixed hoses, sprays and fixed sprinkler systems between the hours of 10am-5pm each day is prohibited.

The use of hand held hoses is allowed.

Washing of motor vehicles. No restrictions.

Water cartage. No restrictions (Metered standpipes only).

Automatic flush toilets. No restrictions.

Hosing paved areas. No restrictions

##### **INDUSTRIAL**

No restrictions.

## **Actions**

Public awareness campaign to commence.

Non-compliance letter to be issued for repeat offenders.

No implementation of non-compliance fines unless active repeat offences following at least 2 non-compliance letters being issued.

## **Stage 2 Restrictions**

### **Triggerpoint**

Average daily rolling weekly usage exceeds 90ML per day or weekly consumption above 600ML.

### **DOMESTIC**

Garden watering. The use of fixed hoses, sprays and fixed sprinkler systems permitted between 7pm and 7am.

The use of hand held hoses to water gardens allowed at any time.

Swimming pools ( Private). No initial fill, topping up only.

Hosing paved areas. No washing down of any hard surfaces unless it is required as a result of an accident, fire, health hazard or other emergency.

Washing of motor vehicles. Washing of cars with hoses allowed if not on hard surface.

### **PUBLIC/COMMERCIAL**

Public gardens, Sports grounds, Nurseries, Bowling greens. The use of fixed hoses, sprays and fixed sprinkler systems between 7pm and 7am.

The use of hand held hoses to water gardens allowed at any time.

Washing of motor vehicles. No restrictions.

Water cartage. No restrictions (Metered standpipes only).

Automatic flush toilets. No restrictions.

Hosing paved areas. No washing down of any hard surfaces unless it is required as a result of an accident, fire, health hazard or other emergency.

### **INDUSTRIAL**

No restrictions.

## **Actions**

Increased public awareness campaign.

Implementation of non-compliance for all consumers will commence. Fines based on Council's current fees and charges.

## **Stage 3 Restrictions**

### **Triggerpoint**

Current daily consumption continues to exceed 90ML per day or 600ML per week, and/or Council's allocation of water is reduced by up to 20%.

### **DOMESTIC**

Garden watering. The use of fixed hoses, sprays allowed between 7pm and 7am on an odds and evens system, based on the house/property address..

The use of hand held hoses allowed only between the hours of 7pm and 7am daily.

Swimming pools (Private). Topping up only

Hosing paved areas. No washing down of hard surfaces unless it is required as a result of an accident, fire, health hazard or other emergency.

Washing of motor vehicles. The washing of cars is prohibited unless at a commercial car wash.

## **PUBLIC/COMMERCIAL**

Public gardens, Sports grounds, Nurseries, Bowling greens. The use of fixed hoses, sprays allowed between 7pm and 7am on an odds and evens system based on the house/property address.

The use of hand held hoses to water gardens allowed at any time.

Washing of motor vehicles. The washing of cars is prohibited unless at a commercial car wash.

Water cartage. From Council's fixed standpipes only

Automatic flush toilets. No restrictions.

Hosing paved areas. No washing down of hard surfaces unless it is required as a result of an accident, fire, health hazard or other emergency.

## **INDUSTRIAL**

No restrictions.

### **Action**

Further increase in public awareness through all forms of media communication

Non-compliance strictly enforced.

## **Stage 4 Restrictions**

### **Triggerpoint**

Current daily consumption continues to exceed 90ML per day or 600ML per week, and/or Council's allocation of water is reduced by between 20% and 50%.

## **DOMESTIC**

Garden watering. The use of fixed hoses, sprays and fixed sprinkler systems is prohibited.

The use of hand held hoses allowed only between the hours of 7pm and 7am daily.

Swimming pools (Private). Topping up only

Hosing paved areas. No washing down of hard surfaces unless it is required as a result of an accident, fire, health hazard or other emergency.

Washing of motor vehicles. The washing of cars is prohibited unless at a commercial car wash.

## **PUBLIC/COMMERCIAL**

Public gardens, Sports grounds, Nurseries, Bowling greens. The use of fixed hoses, sprays and fixed sprinkler systems between 7pm and 7am on an odds and evens system based on the property address.

The use of hand held hoses to water gardens allowed at any time.

Washing of motor vehicles. The washing of cars is prohibited unless at a commercial car wash.

Water cartage. From Council's fixed standpipes only

Automatic flush toilets. No restrictions.

Hosing paved areas. No washing down of hard surfaces unless it is required as a result of an accident, fire, health hazard or other emergency.

## **INDUSTRIAL**

No external watering of lawns or gardens.

### **Actions**

Increase of public awareness through all forms of media communication.

General engagement with high volume users.

Strict adhering to non-compliance orders.

The use of flow restrictors for repeated non-compliance.

## Stage 5 Restrictions

### Triggerpoint

Council's allocation of water is reduced by more than 50%.

### DOMESTIC

Garden watering. The use of fixed hoses, sprays and fixed sprinkler systems is prohibited.

The use of hand held hoses prohibited.

The use of watering cans or buckets allowed only between the hours of 7pm and 7am daily.

Swimming pools (Private). No topping up permitted at all. .

Hosing paved areas. **W**ashing down of hard surfaces prohibited.Washing of motor vehicles. The washing of cars is prohibited unless at a commercial car wash

### PUBLIC/COMMERCIAL

Public gardens, Sports grounds, Nurseries, Bowling greens. The use of fixed hoses, sprays and fixed sprinkler systems is prohibited

The use of hand held hoses to water essential gardens/plants/grass allowed at any time.

Washing of motor vehicles. washing of cars is prohibited unless at a commercial car wash

Water cartage. From Council's fixed standpipes only

Automatic flush toilets. No restrictions.

Hosing paved areas. Washing down of hard surfaces prohibited.**INDUSTRIAL**

No external watering of lawns or gardens.

### Actions

Increase of public awareness of the situation. Daily updates of water consumption and mitigation measures.

Direct engagement of high volume users with usage reduction strategies.

Strict adhering to non-compliance orders.

The use of flow restrictors for repeated non-compliance.